



BOB'S PRIVACY POLICY

BOX ON BONAIRE

Last updated: September 2026

At Box On Bonaire, we value your privacy. This Privacy Policy explains what personal information we collect, why we use it, how we protect it and what rights you have.

This policy applies when you use our website, submit an order request or contact BOB by email, WhatsApp or another agreed method.

1. WHO WE ARE

Box On Bonaire E.Z., trading as Box On Bonaire ("BOB"), is established on Bonaire, Caribbean Netherlands.

Box On Bonaire E.Z.
Kaya Herman J. Pop 8
Kralendijk, Bonaire
Caribbean Netherlands

Chamber of Commerce: 14086
CRIB: 380213898

Email: bob@boxonbonaire.com
Phone / WhatsApp: +599 784 2703

2. WHAT INFORMATION WE COLLECT

Depending on how you contact or order from BOB, we may collect:

- your name;
- email address;
- telephone or WhatsApp number;
- delivery or pickup information;
- order and invoice information; and
- information you choose to provide in your order request or communication with BOB.

We only collect personal information that is relevant to the purpose for which it is needed.

3. WHY WE USE YOUR INFORMATION

We use personal information where necessary to:

- respond to your enquiry or order request;
- process and fulfil your order;
- arrange delivery or pickup;
- communicate with you about your order;



- prepare invoices and maintain our administration;
- provide customer service;
- comply with legal, tax and accounting obligations; and
- protect legitimate business interests where permitted by applicable law.

Under the Wbp BES, personal information must be collected for specific and legitimate purposes and may only be processed where there is an appropriate legal basis, such as performance of an agreement, compliance with a legal obligation or a legitimate interest.

4. OUR WEBSITE, WIX & COOKIES

Our website is hosted on the Wix platform.

When you visit our website or submit an order request, certain technical and personal information may be processed through Wix's systems as necessary to operate, secure and maintain the website and to process your request.

Wix may process or store information in countries outside Bonaire as part of its international infrastructure and service providers. Where applicable, such processing is subject to appropriate safeguards required under applicable privacy law.

The website uses cookies and similar technologies for purposes such as security, stability and core website functionality. Wix states that the cookies initially placed on Wix websites are generally categorised as essential cookies.

At the time of this update, BOB does not intentionally use external advertising or marketing tracking pixels such as Google Tag, Meta Pixel, TikTok Pixel or similar marketing integrations.

If BOB introduces additional analytics, marketing or tracking technologies in the future, this Privacy Policy and, where necessary, our cookie settings will be updated.

5. WHO WE SHARE INFORMATION WITH

BOB does not sell personal information.

Personal information may be processed by service providers that are necessary for operating our website or business, including Wix as our website platform provider and service providers used for business administration where necessary.

We may also disclose personal information where required by law or to a competent government, tax or regulatory authority.

We only share information where this is necessary and appropriate for the relevant purpose.

6. HOW LONG WE KEEP YOUR INFORMATION

We keep personal information only for as long as necessary for the purpose for which it was collected, or for as long as required by applicable legal, tax or accounting obligations.

When information is no longer required, it will be deleted or otherwise appropriately disposed of.

The Wbp BES requires personal information not to be kept longer than necessary for the purposes for which it was collected.



7. HOW WE PROTECT YOUR INFORMATION

BOB takes appropriate technical and organisational measures to protect personal information against loss, unauthorised access, misuse, alteration or disclosure.

No electronic system can be guaranteed to be completely secure, but we take reasonable steps to protect the personal information entrusted to us.

8. YOUR PRIVACY RIGHTS

Under the Wbp BES, you may request information about personal data BOB processes about you.

You may also request that inaccurate or incomplete information is corrected or supplemented and, where the legal requirements are met, request that information is deleted or blocked. You may also object to certain forms of processing.

To make a privacy request, contact:

bob@boxonbonaire.com

We may ask for information necessary to verify your identity before processing a request.

You may also contact the Commissie toezicht bescherming persoonsgegevens BES (CBP BES), the independent supervisory authority for privacy protection in Bonaire, Sint Eustatius and Saba.

9. CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy if our services, website, business practices or legal obligations change.

The current version will be published on our website together with the date of the latest update.

10. CONTACT

Questions about this Privacy Policy or the way BOB handles personal information can be sent to:

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Kaya Herman J. Pop 8
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